

I have been greatly frustrated lately with the HUGE increase in telemarketing calls. The most frustrating ones occur as a result of predictive dialing, with no "live person" at the other end after answering, or a live person coming on the line only after stating "hello" twice.

I'd love to have predictive dialing prohibited but now that the technical genie is out of the bottle it doesn't seem likely.

I'm also aggravated by the supposed ignorance of those working the phones at telemarketing firms- most feign ignorance about being added to a do not call list, or simply put you on hold for an indeterminate period of time before hanging up on you, all under the pretense of "transferring you to my supervisor".

The Telemarketing situation has become a real issue. Even the recent "no calls please" campaign here in PA still results in charitable orgs and politicians being exempt. I'd be STRONGLY in favor of a NO EXCEPTION BAN on telemarketing entirely.

Any actions that you can take to put some "teeth" into existing or new laws would also be greatly appreciated.

Thank you for the chance to give my feedback.